



Please fill out this form, sign, date and post your phone to:

Smart Computer Solutions
123, Edith Street,
Innisfail,
QLD 4860

Name_____

Phone Number_____

Email_____

Return Address_____

Please make sure the address is correct as we cannot take responsibility if an item is lost because the wrong address is provided.

Select your payment preference:-

Bank Deposit_____Credit Card (Visa Or MasterCard)_____

Device Information

Mobile Phone_____Tablet_____

Brand_____Model_____

IMEI number_____Serial Number_____

You can find it on the phone or dial #*06#. Must be 15 characters

Fault Description

Signature.....Date.....



Terms and Conditions

1. By submitting the repair booking form the Customer agrees to the following terms and conditions.
2. The Customer agrees that information supplied to Smart Computer Solutions is accurate.
3. The shipping charges to and from Smart Computer Solutions repair centre are the responsibility of the Customer.
4. To the maximum extent permitted by law, Smart Computer Solutions, will under no circumstances be liable for any special, indirect, incidental or consequential damages resulting from performance of any repair services, including but not limited to loss of revenue; loss of actual or anticipated profits (including loss of profits on contracts); loss of the use of money; loss of anticipated savings; loss of business; loss of opportunity; loss of goodwill; loss of reputation; loss of, damage to, or corruption of data; or any costs of recovering, programming, or restoring any program or data stored or used with your product and any failure to maintain the confidentiality of data stored on your product. The foregoing limitation shall not apply to death or personal injury claims. Smart Computer Solutions specifically does not warrant that it will be able to (i) repair your device without risk to or loss of programs or data, and (ii) maintain the confidentiality of data. If any device should be damaged or lost while in Smart Computer Solutions custody, Smart Computer Solutions liability will be limited to the cost of repair or replacement of the affected product. Otherwise, Smart Computer Solutions liability for any and all damage shall in no event exceed the payments received by Smart Computer Solutions for services provided pursuant to these terms. The remedies set forth herein shall be your sole and exclusive remedies for any breach by Smart Computer Solutions under these terms and conditions. Smart Computer Solutions is not liable for loss or corruption of data or your confidential, proprietary or personal information or removable data. Before you bring in your device for any repair service, you should make a backup copy of your data and remove any confidential, proprietary or personal information and removable media such as floppy disks, cds or pc cards.
5. A three months warranty on parts and labour of repairs done by Smart Computer Solutions applies to all completed and paid for repairs.
6. If you have not claimed your device and paid all charges due within sixty (60) days after being notified by Smart Computer Solutions that your product has been repaired, Smart Computer Solutions will consider your product abandoned. Smart Computer Solutions will provide such notice to you at the mailing address you furnished when you authorised the repairs. Smart Computer Solutions may dispose of your product in accordance with applicable provisions of law, and, specifically, may sell your device at a private or public sale without liability to you. Smart Computer Solutions reserves its statutory and any other lawful liens for unpaid charges.
7. These terms and conditions cover the contract between Smart Computer Solutions and the Customer and supersede any representations, warranties or assurances made by Smart Computer Solutions at any time.
8. The repair of your goods may result in loss of any user generated data. Please ensure that you have backed up this data elsewhere prior to repair.

Signature.....Date.....